

## How to Contact ComEd

### General Contact Numbers:

#### CALL CENTER

**1-800-Edison-1**

**(800) 334-7661**

Non emergency calls. You will be speaking to a Customer Service Representative who will enter your request or problem into our computer system which will create a Customer Ticket. This Ticket is routed to the corresponding ComEd department where action is required. It is most beneficial if the customer can **specify the addresses** where ComEd work is required.

#### J.U.L.I.E

**(800) 892-0123**

Joint Utility Locating Information for Excavations

All emergency or non-emergency utility facility locates must be requested through the J.U.L.I.E one call system.

#### Streetlight Outage

To report any streetlight outages log into our website at [www.ComEd.com](http://www.ComEd.com), click onto Customer Service, and follow the links on the web page. Or fax the appropriate information to the number below.

**Fax (630) 684-2692**

#### New Electric Service

**(866) NEW-ELEC**

**(866) 639-3532**

Any new requests should be initiated through this number.

**Fax (630) 684-3701**

New electric service inspections are faxed to this number.