

WEBSITE SURVEY RESULTS – LEAF COLLECTION PROGRAM OPTIONS

**1. How do you currently dispose of leaves on your private property? (If you do not check "Village sticker program," please skip to question #5.)**

	answered question	164
	skipped question	0
	Response Percent	Response Count
Village sticker program	73.8%	121
Mulch	30.5%	50
I have no leaves/I don't pick up my leaves	0.0%	0
 Hide replies Other (please specify)	14.6%	24

- |  |                           |         |
|--|---------------------------|---------|
| 1. Compost pile  | Mon, Jul 19, 2010 6:39 AM | Find... |
| 2. I have them removed privately   | Sun, Jul 18, 2010 2:23 PM | Find... |
| 3. Landscaper  | Sun, Jul 18, 2010 7:52 AM | Find... |
| 4. Compost   | Sat, Jul 17, 2010 9:14 AM | Find... |
| 5. compost   | Thu, Jul 15, 2010 9:31 AM | Find... |
| 6. I, and four neighbors, compost 100% of leaves.                              | Thu, Jul 15, 2010 2:21 AM | Find... |
| 7. Our landscape service takes them....but we'd be open to the parkway option. | Wed, Jul 14, 2010 9:04 PM | Find... |
| 8. we have a landscape company take them away                                  | Wed, Jul 14, 2010 5:43 PM | Find... |
| 9. Last year I hired someone to take them                                      | Wed, Jul 14, 2010 9:47 AM | Find... |
| 10. Collect and compost them... saving most till Spring to compost             | Wed, Jul 14, 2010 9:45 AM | Find... |

**2. If you utilize the Village's sticker program, how many bags per year do you use on average?**

	<b>answered question</b>	<b>128</b>
	<b>skipped question</b>	<b>36</b>
	<b>Response Percent</b>	<b>Response Count</b>
<b>One to five</b>	7.8%	10
<b>Six to ten</b>	18.8%	24
<b>Eleven to fifteen</b>	15.6%	20
<b>Sixteen to twenty</b>	21.1%	27
<b>Twenty-one and above</b>	36.7%	47

### 3. If you use the Village's sticker program, how satisfied are you with the program?

	answered question	130
	skipped question	34
	Response Percent	Response Count
<b>Very satisfied</b>	5.4%	7
<b>Satisfied</b>	16.9%	22
<b>Somewhat satisfied</b>	20.8%	27
<b>Somewhat dissatisfied</b>	21.5%	28
<b>Dissatisfied</b>	19.2%	25
<b>Very dissatisfied</b>	16.2%	21

 Hide replies Additional Comments: 33

1.	too costly and time consuming	Mon, Jul 19, 2010 10:08 AM	Find...
2.	I used the program in the past for grass, leaves and weeds. After the rate seemingly exploded - I now mulch and truck out the same stuff. I went from a minimum 1 sticker, often 2, each and every week with a dozen in the spring extra and 2 dozen in the fall to about 4-6 a year.	Sun, Jul 18, 2010 2:23 PM	Find...
3.	Buying/having enough stickers is a bit of an inconvenience.	Fri, Jul 16, 2010 12:26 PM	Find...
4.	there should be a reduced cost sticker for leaves only	Thu, Jul 15, 2010 10:59 AM	Find...
5.	Bagging is difficult	Thu, Jul 15, 2010 8:13 AM	Find...
6.	It takes more time and energy than we have right now and the landscapers charge us less to take the leaves than the stickers and bags were costing us.	Wed, Jul 14, 2010 9:04 PM	Find...
7.	Very expensive way to dispose of leaves and stickers are fussy. When I buy over \$100	Wed, Jul	Find

### 3. If you use the Village's sticker program, how satisfied are you with the program?

		3:27 PM	
8.	tree leaves mulched weeds in bags	Wed, Jul 14, 2010 1:58 PM	Find...
9.	high cost and inconvenience of getting stickers	Wed, Jul 14, 2010 1:54 PM	Find...
10.	It's very costly and time consuming to not only have to purchase the bags, but also purchase the stickers at two different locations. We'd like to plant more trees, but I'm reluctant, with the cost of taking care of our current ones.	Wed, Jul 14, 2010 1:28 PM	Find...
11.	Stickers . . . ough! Let's lose them for good.	Wed, Jul 14, 2010 12:41 PM	Find...
12.	How about a vacuum to suck up leaves swept to the curb. Other villages do it. I know people that flat out refuse to rake because they do not want to spend the money on stickers, so their neighbors end up in the long run paying for them instead. A village I used to live in, one much poorer than Glen Ellyn, had a vacuum to suck up the leaves.	Wed, Jul 14, 2010 10:59 AM	Find...
13.	WOuld love to rake leaves to the curb and have the leaf sweeper pick them up. It is very hard to get stickers when it is High Season	Wed, Jul 14, 2010 9:56 AM	Find...
14.	It's hard to put all the leaves into bags	Wed, Jul 14, 2010 9:47 AM	Find...
15.	It's too expensive and there's no reason, for as much as we pay in taxes, that we shouldn't be able to rake them into the street and have them picked up.	Wed, Jul 14, 2010 9:45 AM	Find...
16.	Costs run high.	Wed, Jul 14, 2010 9:22 AM	Find...
17.	too expensive	Wed, Jul 14, 2010 8:21 AM	Find...
18.	The current program really penalizes those people that have a lot of trees on their property and seems to contradict being a designated firendly "tree city" community. One can spend a lot of money during the fall and spring clean up seasons for the "privilege" of having trees. Current policy makes no sense. Several of my neighbors just blow their leaves into community areas or into the street to avoid paying the yard waste sticker fee	Wed, Jul 14, 2010 8:15 AM	Find...
19.	The stickers don't always stay on when the bags are wet. Some stores (Dominick's) require an extra stop at the front desk to buy stickers	Wed, Jul 14, 2010 7:30 AM	Find...

### 3. If you use the Village's sticker program, how satisfied are you with the program?

20.	The cost in purchasing the bags is not reasonable when one takes into consideration the very high property taxes and many user fees that G.E. residents must pay. Like many in G.E., we live on a smaller lot with many trees and, consequently, mulching or composting leaves is not a viable alternative. It would be terrific if the Village Trustees and administration would adopt a cost conscious ethic. The need to run out and buy stickers is also a hassle.	Wed, Jul 14, 2010 7:28 AM	Find...
21.	It gets really expensive AND it's time consuming.	Wed, Jul 14, 2010 7:20 AM	Find...
22.	purchasing bags and stickers is minor inconvenience	Wed, Jul 14, 2010 2:57 AM	Find...
23.	waste of bags, waste of stickers, potential for low back injuries, bags break down in rain and collectors have left them on the drive.	Tue, Jul 13, 2010 9:29 PM	Find...
24.	Usually the stickers run out and I have to go to the police dept. And then we have invested mulcher to put leaves in bags and cans.	Tue, Jul 13, 2010 9:17 PM	Find...
25.	Expensive and much work	Tue, Jul 13, 2010 8:49 PM	Find...
26.	Local grocers/retail often out of stickers, forcing separate trip to Civic Center to get them; also have the added cost of the bags to factor in; and the family/personal time lost to mulching/bagging relative to less time required to rake into the parkway, my preferred alternative	Tue, Jul 13, 2010 8:14 PM	Find...
27.	The stickers don't stick well to the bags, particularly if the bags have ever been wet. Also, cost of the sticker on top of cost of the bag makes it extremely expensive to clear the leaves if you have a lot of large trees.	Tue, Jul 13, 2010 7:11 PM	Find...
28.	Too expensive.	Tue, Jul 13, 2010 7:04 PM	Find...
29.	Pay as you go. Picked up along with yard waste, so no additional traffic generated.	Tue, Jul 13, 2010 6:26 PM	Find...
30.	We have a lot of very large trees, which means lots of leaves each year. Raking takes hardly any time at all, but getting the leaves into the bags is very time consuming and hard on our backs.	Tue, Jul 13, 2010 4:35 PM	Find...
31.	don't like the sticker fees	Tue, Jul 13, 2010 4:22 PM	Find...
32	I do not like having to use the bags, which tear frequently, or to find yard waste stickers	Tue, Jul	Find

**3. If you use the Village's sticker program, how satisfied are you with the program?**

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4:07 PM

33. Cost is excessive, bags are difficult to handle

Tue, Jul  
13, 2010  
3:56 PM

Find...

**4. If you use the Village's sticker program, what containment method(s) do you use?**

	answered question	130
	skipped question	34
	Response Percent	Response Count
Biodegradable bag(s)	53.1%	69
Plastic refuse container(s)	9.2%	12
Both	36.2%	47
 Hide replies Other (please specify)	1.5%	2
1. use bags and some plastic refuse containers	Mon, Jul 19, 2010 10:08 AM	Find...
2. Dumpsters in the CBD	Tue, Jul 13, 2010 10:38 PM	Find...

**5. Of the three options mentioned in the survey description, which would you prefer?**

	answered question	164
	skipped question	0
	Response Percent	Response Count
Existing Village Sticker Program(\$2.20/sticker)	26.2%	43
Alternative #1 - No sticker program(\$1.65/month)	29.9%	49
Alternative #2 - Parkway collection(\$2.33/month)	43.9%	72

 Hide replies Additional comments: 54

1. Parkway collection can be messy and deter on street parking. Also, the trailers used by landscape crews need a lot of room. Our streets are too narrow for parkway collection. Mon, Jul 19, 2010 6:39 AM Find...
2. Am extra container would be the best as it would allow for year around weeding and clippings, adding bags or extra containers in the fall for leaves would be fine. Sun, Jul 18, 2010 2:23 PM Find...
3. mulching should be promoting to reduce labor intensive work for homeowner and to provide a naturally healthier lawn. Fri, Jul 16, 2010 9:38 AM Find...
4. As I have noted in communities that use the vacuum system, often the leaves end up in the street, making the driving roadway narrower. Thu, Jul 15, 2010 9:31 AM Find...
5. Alt #1 and #2 are very close for me. I see #2 ending up with leaves blowing around, and I wonder if the program will go late enough in the fall to accomodate the late trees. As it is, I occasionally end up with leaves after leaf pickup stops. Thu, Jul 15, 2010 8:52 AM Find...
6. Either alternative is better than current sticker program. Thu, Jul 15, 2010 8:13 AM Find...
7. I prefer Alternative #2 only if I receive a refund for the stickers I have already purchased. Thu, Jul 15, 2010 7:29 AM Find...
8. Alt #2 -- Done in Cleveland Hts Oh, yrs ago. Two probs:  
1. Big piles of Dry leaves raked onto pkwy a few days before suckup, blew All Over on windy days.  
2. Heavy rains made for a slobby mess Difficult to suck up!! Thu, Jul 15, 2010 2:21 AM Find...
9. We wouldn't have to pay the landscaper to take our leaves and they could just rake/blow Wed, Jul Find...

## 5. Of the three options mentioned in the survey description, which would you prefer?

		9:04 PM	
10.	Why should I pay if I mulch most of my leaves?	Wed, Jul 14, 2010 7:30 PM	Find...
11.	love the parkway vacuum idea as long as leaves are picked up weekly so the parkway plantings don't suffer from being buried under them	Wed, Jul 14, 2010 5:43 PM	Find...
12.	I would like the no sticker program IF we could still use our plastic containers, so as not to buy too many brown bags. The reusable containers is the "greener" way to dispose of leaves.	Wed, Jul 14, 2010 5:43 PM	Find...
13.	you already charge me for 2000 gallons a water a month even though I don't use that much, please don't add more charges that I don't use	Wed, Jul 14, 2010 4:36 PM	Find...
14.	I like the current leaf collection program. We mulch the majority of our leaves and add it to the gardens.	Wed, Jul 14, 2010 3:32 PM	Find...
15.	Alternative #2 would be far preferable to stickers and easier. Alternative #1 would be fine as well. I would gladly pay a monthly fee.	Wed, Jul 14, 2010 3:27 PM	Find...
16.	I would be concerned that the piles of leaves would make some roads impassable.	Wed, Jul 14, 2010 2:50 PM	Find...
17.	I do not feel that reesidents who mulch their leaves should pay the cost of collecting leaves from those who do not mulch. It would be more of an incentive for residents to mulch if the Village sticker program continued as is.	Wed, Jul 14, 2010 2:31 PM	Find...
18.	We lived in Wisconsin prior to moving here. Several cities in Wisconsin do the parkway collection and it is THE BEST! Please consider this here. It works great and we felt more people were willing to rake leaves in our neighborhood because of how easy it was. It really works great and is so simple.	Wed, Jul 14, 2010 1:28 PM	Find...
19.	Parkway collection seems less efficient. Streets are already the narrowest in DuPage County. This might only add to congestion.	Wed, Jul 14, 2010 12:41 PM	Find...
20.	Alt. 1 and 2 are the clear choices, either is good, but the parkway collection would assure easier collection and save on bag purchasing to the citizens.	Wed, Jul 14, 2010 10:59 AM	Find...
21.	Don't require bags to be used - waste of resources Allow leaves to be placed in reusable containers	Wed, Jul 14, 2010 10:34 AM	Find...
22	Those who mulch should not have to pay for a service they do not use. If you use the	Wed, Jul	Find

**5. Of the three options mentioned in the survey description, which would you prefer?**

		10:00 AM	
23.	Alternative #2a - Parkway collection with no extra charge. Parkway collection would cost the village \$63,000 every month???!?	Wed, Jul 14, 2010 9:45 AM	Find...
24.	Way back the village allow you to put the leaves in the street for vacuum pick-up. My neighbor's daughter was killed while playing in the leaves. She was hit by a car that slid on the slick leaves.	Wed, Jul 14, 2010 9:45 AM	Find...
25.	We have 25 to 30 bags of leaves, and find it questionable as to why several local communities have a FREE LEAF PICKUP, IN FACT, 2 OR MORE FREE LEAF PICKUPS, WHILE GLEN ELLYN CONTINUES TO HAVE OUTRAGEOUS COSTS FOR LEAF PICKUP?	Wed, Jul 14, 2010 9:31 AM	Find...
26.	I would be subsidizing others' use. Also, GE would end up with a lot more leaves to haul since landscape contractors would be able to deposit great piles of leaves at the curb instead of hauling them away as they currently do.	Wed, Jul 14, 2010 8:48 AM	Find...
27.	please don't charge me for leaves. I prefer the current pay per use system.	Wed, Jul 14, 2010 8:42 AM	Find...
28.	It is a real challenge and hassel trying to find retailers on a Sunday night that have yard waste stickers - especially during the fall season when demand is high. In addition, the police dept only sells in blocks of 5 so if you only need 1 you are forced to buy more than you need. The idea of billing a flat rate each month is much more desirable. I do not support raking leaves into the street as this could greatly exacerbate street flooding with clogged drains during heavy rain storms	Wed, Jul 14, 2010 8:15 AM	Find...
29.	Parkway collection results in leaves blowing into the street and multiple rakings until they are picked up, as we found in other communities that have parkway collection.	Wed, Jul 14, 2010 7:59 AM	Find...
30.	Please don't charge me monthly for a service I don't use	Wed, Jul 14, 2010 7:49 AM	Find...
31.	Consider expanding the months for leaf collection past November. Our large oak drops its leaves (lots of them) in December.	Wed, Jul 14, 2010 7:30 AM	Find...
32.	Any alternative would be better than the sticker program! I would also be in favor of an alternative program for the trash stickers too. And continuing on the sticker theme, I am also in favor of an alternative vehicle sticker program. I understand the need and don't mind the fee, but the annual stickers are pointless.	Wed, Jul 14, 2010 7:01 AM	Find...
33.	Most villages have this program implemented. As well their taxes are less than ours.	Wed, Jul 14, 2010 6:56 AM	Find...
34.	It would encourage more people to take care of their yards in a much better manner. There are too many people that just don't rake their leaves at all.	Wed, Jul 14, 2010 5:45 AM	Find...

**5. Of the three options mentioned in the survey description, which would you prefer?**

35.	Because most of our leaves are in the back of our house, we mulch them or rake them into our compost. Any other program would be more work for us to rake or get them to the parkway.	Tue, Jul 13, 2010 10:10 PM	Find...
36.	How would you handle yard waste when it is not the seasonal leaf falling? I use yard waste bags all summer from yard clean-up and would be curious to know how it would work. Also, living on Main Street means that with the traffic we have leaves in the parkway would blow around alot so although I favor this option I'm wondering how high traffic areas would be affected. I'd hate to spend the weekend raking only to have it all blown back on my front steps because the vacuum hasn't come at noon on Monday.	Tue, Jul 13, 2010 9:35 PM	Find...
37.	Parkway would be great! Thats what they do in Naperville.	Tue, Jul 13, 2010 9:17 PM	Find...
38.	We lived in Mt Prospect for almost seven years and came to appreciate the curbside leaf pick-up program.	Tue, Jul 13, 2010 8:49 PM	Find...
39.	Provide grants for compost bins like the recent rain barrel program... provide a class on how to compost. Leaves are a great ingredient to making compost.	Tue, Jul 13, 2010 8:22 PM	Find...
40.	No doubt - the time/hassle saved is worth the effort.	Tue, Jul 13, 2010 8:14 PM	Find...
41.	The Village tried the vacuum method once before, about 30 years ago. As I recall, there were issues with leaves clogging storm drains, which was why the program was discontinued. Either alternative program would work well, especially if they are available for multiple weeks.	Tue, Jul 13, 2010 7:11 PM	Find...
42.	don't tax me for a program i cannot use or i will sue you. Maryknoll Townhome Assn II resident	Tue, Jul 13, 2010 6:35 PM	Find...
43.	Alt #2 too messy-wet leaves, possibility of leaves blowing all over because of wind	Tue, Jul 13, 2010 6:34 PM	Find...
44.	We have a large amount of leaves every fall and we mulch all of them and use them in our flower beds. This is much more environmentally friendly than purchasing bags and having the bags picked up by a truck and driven somewhere else. Rather than charge all residents an extra fee, the Village should look at ways to encourage on-site mulching.  Though raking to the parkway would be very convenient for some people, there are lots of homes in town that do not have a parkway- what would they do? Would they have to pay an extra fee and then not be able to use the service?	Tue, Jul 13, 2010 6:28 PM	Find...
45.	It is wrong to ask me to pay for my neighbor's 30 bags of leaves. I mulch and compost-- let them pay.	Tue, Jul 13, 2010 6:26 PM	Find...

**5. Of the three options mentioned in the survey description, which would you prefer?**

	rarely put out bags of leaves, we don't want to subsidize those who put out a lot.	13, 2010 6:02 PM	
47.	Our water/refuse bill is already growing by factors beyond Village control. A fee per household would penalize residents who are trying to be "green". If the Village charges me on my water bill, I will contribute over thirty bags of leaves so that I can take advantage of this. The new proposals would actually increase leaves in the landfill, or wherever they end up. The system that is in place now seems to be the fairest. If someone wants to have their leaves hauled away, they should, themselves, be prepared to pay for the service that they are using. Maybe the Environmental Commission could have a mulching mower replacement blade program similar to the water barrel program.	Tue, Jul 13, 2010 5:33 PM	Find...
48.	i love this idea - so convenient and fair - leaves blowing from others yards are simply swept and all pay a set fee.	Tue, Jul 13, 2010 5:26 PM	Find...
49.	I have been waiting a long time for parkway collection. We had it in Naperville 30 years ago. I don't mind raking leaves. But, since many of the leaves in our yard blow there from the neighbors' yards, it would be nice to feel like everyone is sharing in the cost of removal. Either of the alternative options would be a savings for us, but we would love just raking or blowing the leaves to the curb (alternative #2).	Tue, Jul 13, 2010 5:09 PM	Find...
50.	Parkway collection PLEASE, PLEASE, PLEASE!!! It would make the job so much more efficient for homeowners. I think the efficiency would keep homeowners more on top of leaf collection, helping to keep the Village's sewers clear of leaves during the October/November rainy season.  PARKWAY COLLECTION PLEASE!!!!!!!!!!	Tue, Jul 13, 2010 4:35 PM	Find...
51.	I've been to communities where they rake the leaves into the street and it gets messy and hard to drive on; in Glen Ellyn they could clog up storm sewers if not vacuumed up soon enough.	Tue, Jul 13, 2010 4:30 PM	Find...
52.	If I'm not going to use the program, I surely don't want to pay for it!	Tue, Jul 13, 2010 4:06 PM	Find...
53.	Parkway collection sounds like it would be messy with blowing leaves, and potential damage to the parkway grass	Tue, Jul 13, 2010 3:56 PM	Find...
54.	Please don't make me pay for something that I don't use.	Tue, Jul 13, 2010 3:49 PM	Find...