



BUSINESS REPLY CARD
FIRST CLASS PERMIT NO. 660 GLEN ELLYN, IL

POSTAGE WILL BE PAID BY ADDRESSEE

Village of Glen Ellyn
Planning & Development
Department
535 Duane Street
Glen Ellyn, IL 60137

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Inspection Process:

Did the field inspector adequately explain any code violations found during the inspection process?
YES NO

Was the building inspector courteous and helpful?
YES NO

Were you satisfied with the inspection process?
YES NO

What can we do to increase your overall satisfaction with the service we provide?

Please seal brochure with tape and drop this postage pre-paid survey in the nearest U.S. Mailbox. Thank you for taking the time to assist us in improving our service!

Please seal brochure with tape

HOW WAS OUR SERVICE?

**Planning &
Development
Citizen Evaluation
Form**



Please help us improve our service!
Take a moment to answer each question
by circling YES or NO and writing any
additional comments below.

Date:

Property Address:

Project/Request/Permit Type:

Provide Name & Phone # if you would
like to be contacted re: this survey.

Application Process:

Was the building permit
application easy to follow?
YES NO

Did the staff at the counter
answer your questions in a
professional manner?
YES NO

Were your requests
responded to in a prompt
manner?
YES NO

**Department of Planning
& Development**

535 Duane Street
Glen Ellyn, IL 60137
P: (630) 547-5250 F: (630) 547-5370
www.glenellyn.org

Building Permit Process:

Did the plan review process, if
applicable, adequately explain any
code deficiencies or
problem areas?
YES NO

Were the plan reviewers'
comment letters clear and
understandable (If applicable)?
YES NO

Do you think the time for you to
obtain the building permit was
reasonable? If no, please explain.
YES NO

Building Permit # _____