

Village of Glen Ellyn Electric Aggregation Program

Since 2012, the Village of Glen Ellyn has contracted electric supply for residents and small businesses via an opt-out program. Through a competitive bid process, the Village renewed the program in the summer of 2014, contracting with FirstEnergy Solutions at 7.50¢ per kWh for a three-year term ending August 2017.

The Village negotiated a clause whereby, if the default rate established by the Illinois Power Agency (often referred to as the “ComEd rate”) were to drop, FirstEnergy Solutions would reduce the rate as well. Therefore, the rate was reduced to 7.13¢ in the summer of 2016 and was again lowered to 6.37¢ effective summer 2016 through the end of the term, August 2017. Although the ComEd rate is expected to increase June 2017 (due to a previously-set increase in capacity prices to take effect June 2017), the Glen Ellyn rate will remain at 6.37¢ through the high-use summer months to August 2017!

The Glen Ellyn program offers 100% Renewable Energy Credits (RECs) for all power consumed through the program. This benefit is not available through ComEd default supply service. RECs are from green energy sources such as hydro, wind, solar, and methane gas.

To date, the average ratepayer participating in Glen Ellyn’s program has saved \$150 for a Village-wide cumulative savings over \$1.3 million. Carbon dioxide emissions have been reduced by 147,000 tons through the Village’s Renewable Energy program.

Glen Ellyn Program vs. ComEd rate in cents per kilowatt hour

	<i>Supply + transmission</i>	<i>PEA fee¹</i>	<i>Effective rate</i>	<i>Renewable Energy Credits</i>
Glen Ellyn rate 06/16 – 08/17	6.37¢	none	6.37¢	100%
Com Ed rate ² 06/16 – 05/17 06/17 – 08/17	6.27¢ unknown	+/- 0.5¢	5.7¢ - 6.7¢ unknown	11%

In the summer of 2014, all residents and small commercial retail accounts were automatically enrolled unless they:

1. Chose to opt out as directed in the opt out notice
2. Had already switched to another Supplier; or
3. Participated in the Residential Real-Time Pricing (RRTP) hourly-rate program

¹ The Purchased Electricity Adjustment (PEA) is variable and ranges as high as 0.5¢ per kilowatt-hour. There is never a PEA charge from FirstEnergy.

² The ComEd Price to Compare adjusts monthly; the current rate can be found at www.pluginillinois.org by adding the Electric Supply Charge and the Transmission Services Charge.

Residents who did not take action to enroll in the program or who were not automatically enrolled may join at any time through the program's term of August 2017 by calling FirstEnergy Solutions at 888-651-5200. There is no fee to enroll. Neither is there a fee to vacate the program at any time.

Residents continue to receive one bill from ComEd to include the electric supply charges from FirstEnergy. ComEd will continue to charge for delivery. Budget billing and automatic payment to ComEd are not changed.

Benefits of the Village's Program vs. electric supply through ComEd:

1. **One fixed rate provides an easy-to-understand benchmark:** The ComEd rate consists of three individual billing items (two are re-set twice a year, and the other varies each month. As such, few know what the ComEd rate is in any given month. The program offers an easy-to-understand rate, against which informed residents can readily compare other offers.
2. **Offers maximum flexibility:** With an aggregation program, residents are free to enroll or vacate the program for no fees or penalties.

Electric deregulation has been met with great success in the State of Illinois, saving ratepayers billions of dollars: Residents may be reminded they were charged more than 9¢ per kWh for electric supply in the summer of 2010, and Illinois rates were near the highest levels in the nation in the 1990s and through the early 2000s. However, today Illinois electric rates are among the lowest in the nation, with many Midwestern states such as Michigan and Wisconsin, paying higher rates than in Illinois.

Electric Aggregation Program FAQs

1. How can I enroll in the program?

Call FirstEnergy Solutions at 888-651-5200 and asking for the Glen Ellyn rate of 6.37¢.

2. What is an eligible resident or small commercial account?

Any resident who is currently with ComEd and has not already switched to an Alternative Retail Electric Supplier (ARES) or who is not enrolled in a special Residential Real-Time Pricing (RRTP) program is eligible, and small commercial accounts are eligible. You must also have a residence or business located in the Village of Glen Ellyn.

3. What is a "small commercial account?"

A small commercial account is a commercial account that consumes less than 15,000 kWh per year.

4. What if I don't want to be in the program?

No ratepayer is compelled to participate. If a ratepayer enrolls and later choose to leave, they may simply make one phone call to FirstEnergy Solutions to be moved back to ComEd at any time. There is no early termination fee.

5. I am located in Glen Ellyn's Village limit, and have already switched to another Supplier, but would like to join the program. Can I do this?

Yes. Contact FirstEnergy Solutions directly at 888-651-5200 for information about how to enroll. We suggest you check your contract to review any early termination fees you may be liable for; you may wish to wait for your current contract to expire before enrolling in the aggregation program. You may join the program at any time during the three-year contract, for no fee.

6. Why did the Village establish this program?

A Municipal Electric Aggregation Program was approved by a simple majority in a voter referendum allowing the Village to seek pricing from an ARES for residents and small commercial accounts.

7. Are other municipalities doing this?

Yes. Over 700 Illinois municipalities have established electric aggregation programs. Residents have enjoyed savings, flexibility and fixed rate stability versus the ComEd rate, which is re-set once or twice a year, yet can also vary from month-to-month. Millions of Illinois residents are enrolled in similar programs across the State.

8. What is the current ComEd rate?

The base ComEd rate averages 6.27¢ per kWh for the Energy Year June 2016 to May 2017. Additionally, there is variable charge, the Purchase Electricity Adjustment (PEA) that can be up to a half cent credit or debit to the base rate. This is reset at the end of each month. For more information, visit <http://www.pluginillinois.org/FixedRateBreakdownComEd.aspx>. The ComEd rate can fluctuate month-to-month, depending upon the variance of the PEA.

9. How does the FirstEnergy rate compare with the ComEd rate under “Electric Supply Services” on my bill?

You will have one fixed rate that covers both electric supply and transmission services, and no other charge for that portion of your electric bill. You will not be charged or credited a Purchase Electricity Adjustment by FirstEnergy Solutions.

10. Will I get two bills, one from ComEd and another from the new supplier?

No. ComEd will continue to bill you for electric supply, delivery and taxes. ComEd delivers electricity, and will continue to bill you for that, but they no longer supply it. They will pass along the fees you pay for the supply of your energy to the new supplier. ComEd will retain the fees you pay them for delivery.

11. Will that affect my ComEd electric service?

No. ComEd has not generated electricity since 2007. A government agency, the Illinois Power Agency (IPA) has contracted your electric supply for you. Now you can choose a new supplier.

12. Whom do I call if I have service problems?

Call ComEd with reports of outages or downed power lines at 800-334-7661. For questions about your supply, you can call the customer service number for FirstEnergy Solutions. This will be listed under “Electric Supply Services” on your ComEd bill.

13. If I am automatically enrolled in the program now, can I leave the program at any time?

Yes, you may vacate the program and switch back to ComEd default service or another alternative retail electric supplier. There is no termination fee to leave the program.

14. What is ComEd’s 6-month “stay” or “bundled hold” requirement?

Please note State Regulations that prohibit customers from leaving the program and returning within a six-month period. If you vacate the program to return to ComEd default service, you may not return to the program for a period of six months.

15. Who is FirstEnergy Solutions?

FirstEnergy Solutions is a wholly owned subsidiary of FirstEnergy Corp, an Akron, Ohio based, NYSE listed company. FirstEnergy Solutions is certified by the Illinois Commerce Commission as an Alternative Retail Electric Supplier in the State of Illinois. FirstEnergy has significant experience in municipal aggregations for electricity, serving over 1.5 million residential accounts across several states.

16. I already have electric service with this supplier at a different rate. How can I join the aggregation program to get this new rate?

Call FirstEnergy Solutions at 888-651-5200 for information about how to switch to the rate negotiated on your behalf by the Village of Glen Ellyn.

17. I am enrolled in low-income assistance program. Is that affected?

No. If you currently receive assistance via PIPP or LIHEAP, that status will not change and you can continue to get these benefits for your ComEd bill.

18. I'm on ComEd's budget billing plan. Does that change with a community aggregation program?

No, you can stay on the budget-billing plan.

19. Can I still have my payment automatically deducted from my checking account as I do now?

Yes. The way you pay your ComEd bill does not change.

20. Will someone come to my home or call to sign me up?

No one from FirstEnergy or Village Hall will ever call your or come to your door to enroll you in the program. If someone calls or visits your home claiming to be the Village's power supplier, please report such activity to Village Hall and file a complaint with the ICC at <http://www.icc.illinois.gov/consumer/complaint>.

21. Will ComEd's viability be threatened by the loss of all these accounts?

No. Since 2007, ComEd no longer generates electricity, but is responsible for delivery of electricity. ComEd rates are delivery rates only. Your new supplier rates are for the supply services only.

22. What happens if I move?

If you stay within the Village limits, you can remain in the aggregation program but must call FirstEnergy to enroll your new ComEd account number. Whenever you move, you are always issued a new ComEd account number. If you move outside of the area, you will not be subject to an early termination fee. Check your new community to find out if they have a municipal electric aggregation program for which you can sign up. New residents moving into the community after the program begins will not be automatically enrolled in the program, but may contact FirstEnergy Solutions to enroll, at no fee.

23. Is my electric supply at greater risk now that deregulation has opened markets to many new suppliers?

No. By law, ComEd remains the Provider of Last Resort (POLR), so if there is an issue with securing electric supply, ComEd will be required to deliver it, regardless.

24. Will my utility tax decrease?

The aggregation program does not impact utility tax due. You are taxed on energy usage in kilowatt-hours, not the dollar cost of supply.

25. Does the energy supply include any renewable “green” energy sources?

Yes. One hundred percent of your energy supply usage is represented by renewable “green” energy resources via the purchase of Renewable Energy Credits (RECs). This represents the full portion your electric use. These renewable resources may include, but may not be exclusive to solar, wind, hydro and methane gas energy sources. RECs are certified credits for the actual production of renewable energy. 100% Renewable Energy Credits are not available through the default ComEd supply service.

The Illinois Commerce Commission offers more information about energy deregulation in Illinois and energy supply choices at www.pluginillinois.org.

For specific questions about your own electric account, do not call Village Hall; call the Glen Ellyn aggregation program supplier, FirstEnergy Solutions at 888-651-5200.

If you require additional assistance, call NIMEC at 800-727-3820 to leave your question and callback number. You will be contacted almost immediately, and at latest, within 24 hours regarding the issue.

To report an electrical outage, or for questions pertaining to your ComEd bill, call ComEd at 800-334-7661.

###